

**January 2022**



The City of Albuquerque in partnership with Bernalillo County recently conducted a gap analysis to identify how we may better serve our community for behavioral health and supportive housing services.

What follows is an addendum that includes updated estimates for the number of people who need services as well as the estimated costs to provide these services.

This work builds on public involvement efforts including the convening of community partners and stakeholders as well as surveying residents

to learn more about the key issues facing the health and safety of our neighborhoods.

Information and updates are available online, [here](#).

For continued feedback and questions, please email [bh-strategicplan@cabq.gov](mailto:bh-strategicplan@cabq.gov).

## Summary Table

This summary provides an estimate of services gap in topic areas identified by the study and survey.

### BEHAVIORAL HEALTH GAPS ANALYSIS ADDENDUM

Housing Services and Support				
SERVICE NAME	SERVICE NEEDED	CURRENT CAPACITY	EST. SERVICE GAP	EST. COST TO FILL
Supportive Housing	3,335 Units	County: 230 City: 950 Other: 202 Total: 1,382 Units	1,950 Units	\$29.3 M
Supportive Housing / Youth Transitional Living	365 Youth Served	County: 216 City: 122 Total: 338 Youth Served	10-bed facility serving 27 females	\$1.2 M
Crisis Services				
SERVICE NAME	SERVICE NEEDED	CURRENT CAPACITY	EST. SERVICE GAP	EST. COST TO FILL
BH Crisis Triage Center - Adults	32 Beds	None	32 Bed Facility	\$4.7M
BH Crisis Triage Center - Youth	16 Beds	None	16 Bed Facility	\$2.4M
BH Crisis Stabilization / Intermediate Care After Hospital /Sub-Acute Care - Adult	40 Beds	County: 16 City: 0 Total: 16 Beds	24 Bed Facility	\$4.1M
Crisis Stabilization / Intermediate Care After Hospital/Sub-Acute Care - Youth	10 Beds	None	10 Beds	\$1.7 M
Alternative Emergency Response: Behavioral Health Response Team (BHR) / Mobile Crisis Team (MCT) / Non Law-Enforcement Teams (FMCT) / Community Engagement Team (CET)	8 MCTs, 96 BHRs, 11 ACS Supervisors	County: 2 MCT, 2 FMCT, 1 L.E.A.D, 3 CET Peers City: 13 BHRs, 1 Supervisor, 4 MCT	City: 83 BHRs, 10 Supervisors	\$10.9M
Prevention, Intervention, and Harm Reduction				
SERVICE NAME	SERVICE NEEDED	CURRENT CAPACITY	EST. SERVICE GAP	EST. COST TO FILL
Preventing and Mitigating Adverse Childhood Experiences - Youth	26,050 Youth	County: 3,985 City: 418 Total: 4,403	21,650 Youth	\$6.1M
Community Based Treatment and Supports				
SUBSTANCE USE TREATMENT				
SERVICE NAME	SERVICE NEEDED	CURRENT CAPACITY	EST. SERVICE GAP	EST. COST TO FILL
Substance Use Treatment Outpatient - Adult	66,600 Adults	County: N/A City: 842 Other: 22,823 Total: 23,665	Training for 355 providers to serve 42,500 adults and building provider capacity for 50 agencies (e.g., Medicaid billing)	\$1.3M

BEHAVIORAL HEALTH GAPS ANALYSIS ADDENDUM (CONTINUED)

Community Based Treatment and Supports				
SUBSTANCE USE TREATMENT (CONTINUED)				
SERVICE NAME	SERVICE NEEDED	CURRENT CAPACITY	EST. SERVICE GAP	EST. COST TO FILL
Substance Use Treatment Outpatient - Youth	19,454 Youth	County: N/A City: 105	Training for 160 providers (e.g., LADAC, Peer CPSW)	\$0.5M
Public Inebriate and Sobering Center - Adult	8,700 Adults	County (Social): 1,928 City: (Medical '22): 6,900 Total: 8,828	None	\$0
Substance Use Treatment Inpatient Medical Detox - Youth	10 Beds	None	10 Bed Facility	\$1.7M
MENTAL HEALTH TREATMENT				
SERVICE NAME	SERVICE NEEDED	CURRENT CAPACITY	EST. SERVICE GAP	EST. COST TO FILL
Mental Health Outpatient - Adult	98,900 Adults	46,500	73 Providers to serve 52,400 Adults	\$3M
Mental Health Outpatient - Youth	9,250 Youth	3,800	55 Providers to serve 5,450 Youth	\$2M
CASE MANAGEMENT				
SERVICE NAME	SERVICE NEEDED	CURRENT CAPACITY	EST. SERVICE GAP	EST. COST TO FILL
Intensive Case Management - Adult	4 Teams	County: .4 FACT City: 2 ACT, .6 FACT Total: 3 Teams	1 Team	\$0.9M
Short Term Case Management and Peer Support - Adult and Youth	385 Case Managers / CPSW	County: 1,885 City: 1,862 Other: 240 Case Managers serving an est. 3,750 individuals	144 Personnel	\$7.3M
Jail Re-entry Case Management - Adult	9,750 Served	County: 4,130 City: 60 Total: 4,190 Served	5,550 Individuals	\$1M

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## Glossary of Terms Related to Behavioral Health Services

**Crisis Intervention Services:** Services focused on addressing crisis events and facilitate access to care and try to divert people from hospital emergency departments and the justice system during behavioral crises. Services may include emergency triage, evaluation, and admission, withdrawal management, peer support, brief intervention, counselling, medication, and service navigation and referrals, such as through mobile crisis teams, community engagement teams, behavioral health crisis triage centers.

**Intensive Case Management:** Higher frequency of contact and may provide longer duration of support than short-term case management.

**Intermediate Care After Hospitalization/Sub-Acute Care:** Short term care for people who are released from hospitalization but need support to live independently, and is effective to prevent return to hospital services.

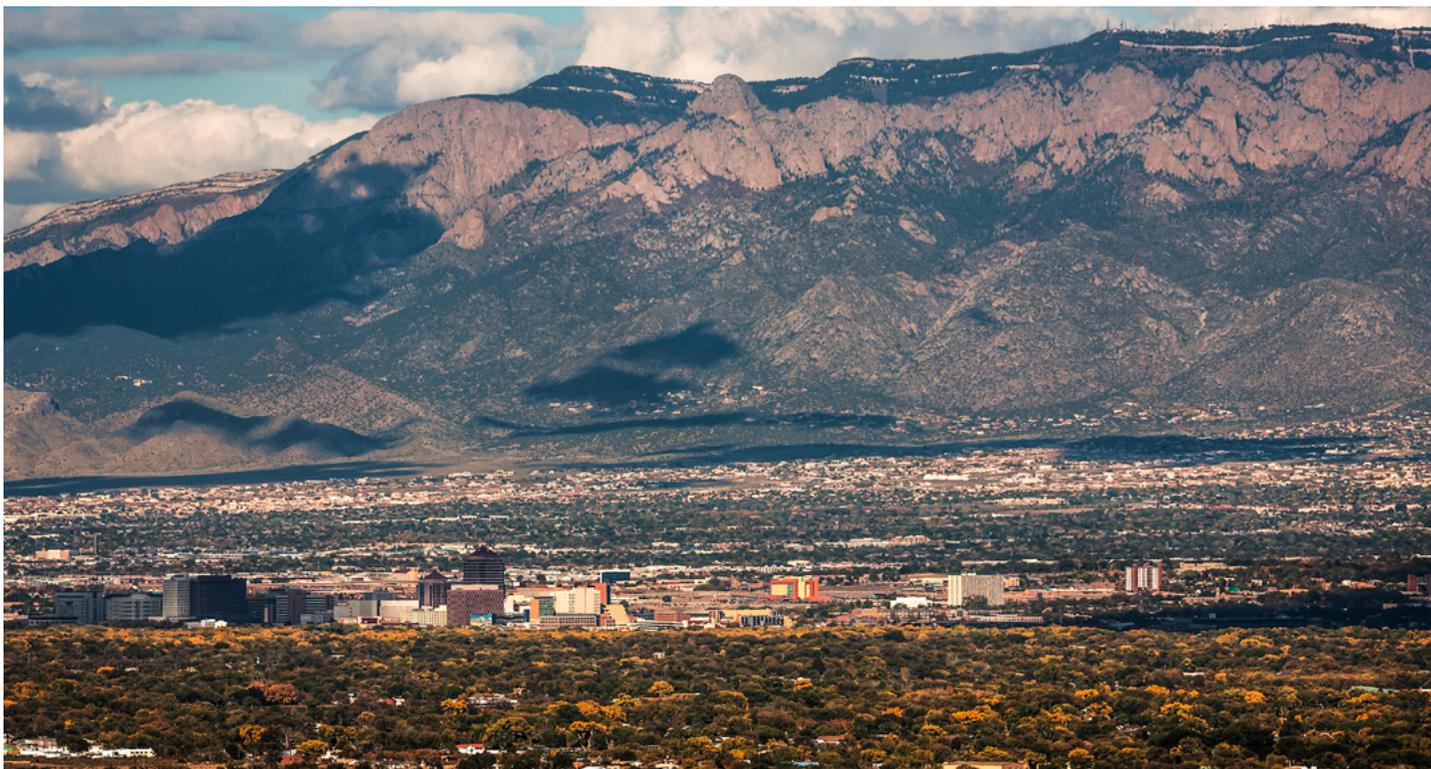
**Jail Re-Entry:** Services to assist people released from MDC to navigate the transition from jail back into society by providing connection to services as needed for substance use, mental health and to attain stable income and housing.

**Peer Support:** Peer support provides services by trained individuals with lived experience.

**Prevention:** Prevention includes early intervention programs that build self-regulation skills to reduce substance use, depression, suicidal ideation, and disruptive behavior.

**Short-Term Case Management:** Develop individualized plans and connection to services to support housing and behavioral health stability.

**Supportive Housing:** Rental support and case management to connect to services and maintain permanent housing.



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New Mexico Substance Use Disorder Treatment Gap Analysis, New Mexico Department of Health, January 2020. [\[Link\]](#)

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NM Dept of Workforce Solutions Occupational Employment Statistics. [\[Link\]](#)

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